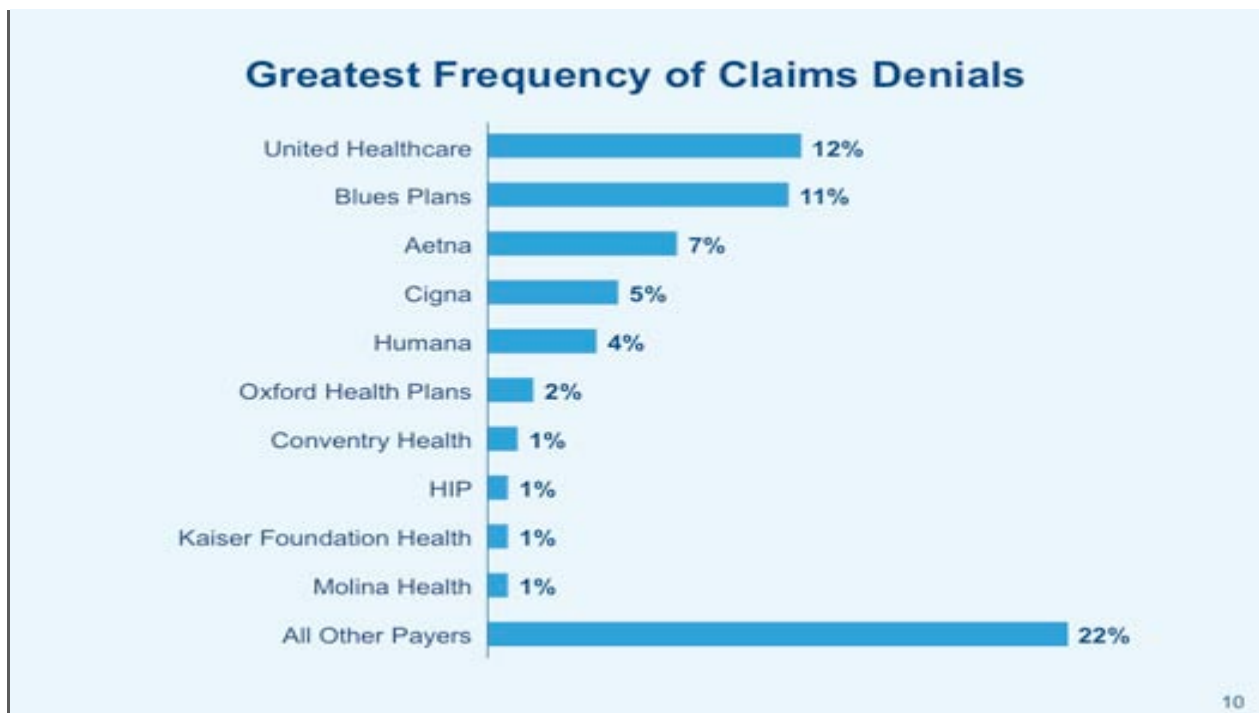




NEWSFLASH!

To: Our Valued Client
From: Colleen M. Walters, MAHCM
Subject: An increasing problem – Claim Denial
Date: January 30, 2012



According to a recent *MedScape Today* survey circulated January 30, 2012, “Denial of claims easily ranks as the biggest frustration physicians have with insurers. The major complaint: Insurers routinely deny legitimate claims as a stalling tactic. “I was denied payment as out of network,” one physician said. “When it was confirmed that I was indeed in network, I was denied payment because of a late submission, totally caused by the insurer’s delaying tactics.” Other doctors note that insurers often claim they never received documentation despite registered mail and FedEx® receipts proving otherwise.”

United Healthcare was listed as the company with the greatest frequency of denials by 12% of physicians nationwide, providing supporting evidence for doctors ranking it as their worst insurer. Blues plans at 11% and Aetna at 7% were the next highest in claims denials nationwide.
*Percentages include those respondents who provided a specific answer

Please don't hesitate to contact me directly at cwalters.mpr@gmail.com or cellular phone (937) 207-8846. If you would like to discuss further please feel free to contact the Director of Client Services, Monica Hohl at (937) 390-2564 extension 205.

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